

Migrating Your AMD Developer Cloud Account Log in Method to AMD SSO

The AMD Developer Cloud is transitioning to a new AMD SSO sign-in method. To avoid service interruption, you must [create an AMD AI Developer Program account](#) and then head over to your [user profile](#) to update your sign in method to “AMD SSO”.

Step 1: [Create your AMD AI Developer Program Account](#) (AMD SSO Account)

New to AMD?

1. Create your free AMD account and complete the AI Developer Program form.
2. Verify your email using the activation code sent to you and create a password.
3. After you are redirected to AMD Developer Cloud, log in using the AMD SSO option.

Already have an AMD account but are not an AMD AI Developer Program member?

1. Sign in to your AMD account
2. Complete the AI Developer Program form
3. After you are redirected to AMD Developer Cloud, log in using the AMD SSO option

Step 2: After successful account creation, log into your AMD Developer Cloud account and update your login in Method to AMD SSO <https://cloud.digitalocean.com/account/profile>

FAQ

1. Why is AMD introducing SSO?

AMD SSO improves account security, reduces fraud, and provides a more consistent login experience across AMD platforms. By creating your AMD AI Developer Program account, it also provides users with additional benefits like 1-month DeepLearning.AI PRO membership, access to AMD AI Academy training courses, member-only discord channel and monthly AMD Hardware raffles.

2. If I created my original AMD Developer Cloud account with my email address, should I use the same email address when I create my new AMD SSO account?

Yes. Create your AMD account with the same email you used to create your original AMD Developer Cloud account. During the transition process, you will be able to log in to AMD Developer Cloud through your new AMD SSO account or your email. Once the transition is over, only your AMD SSO login will work.

3. When I create my AMD SSO account, will my work transfer over?

Yes. Your existing resources (GPU droplets, credits, and usage history) will remain associated with your account and the team they were created in after you switch to AMD SSO, as long as you use the same email address.

4. Will I lose my credits or active GPU instances during migration?

No. Your credits and any active resources will remain unchanged during the transition.

5. Can I still log in using GitHub or Google?

Yes, during the transition period (July 15 - August 15th), you can continue using existing login methods. After August 15th, only AMD SSO login will be supported.

6. What happens if I don't migrate by August 15th?

You will not be able to log in using legacy methods. You'll need to create an AMD SSO account and sign in to regain access.

7. Can I migrate later after August 15th?

Yes, but access to manage your resources will be blocked until you complete AMD SSO setup.

8. What if I use a different email for AMD SSO than my Developer Cloud account?

In order to ensure correct account linking, please create your AMD SSO account using the same email. Using a different email will result in a new account being created and your existing resources (GPU droplets, etc.) will not be transferred to it.

9. I signed up using GitHub login - how do I migrate?

You will need to create an AMD SSO account and update your sign in method in your user profile. Your account will then be linked automatically.

10. Can I create a new account using GitHub or Google?

11. No. New users must sign up using AMD SSO.

12. What should I do if I'm unable to log in to AMD SSO after migrating?

- a. Ensure you are using the same email
- b. Try password reset for your AMD account
- c. Contact ai_dev_program@amd.com if the issue persists

13. What if I forgot my AMD SSO password?

Use the "Forgot password" option on the AMD login page to reset your credentials.

14. Will my saved links (e.g., to droplets or notebooks) still work?

Deep links should continue to work, and you will be redirected through SSO without losing context.

15. If I have multiple droplets and snapshots will all of them be linked to my account on migration?

Yes, all of them will be linked to your new AMD account provided you used the same email ID.

16. What happens if I do not migrate my account by the migration deadline?

Users who miss the deadline will have access paused (no data loss) until they update their sign in method.