



AMD 

QUALITY POLICY

ADVANCED MICRO DEVICES, INC.



A MESSAGE FROM OUR PRESIDENT AND CEO

At AMD, we believe that high-performance computing has the power to transform our lives. Whether you consider the ever-increasing cloud datacenters that process our data, breakthrough medical research, access to universal education, climate modeling or energy solutions, high-performance computing plays an increasingly central role in our world. Each day we challenge ourselves to help our customers solve some of the world's toughest problems through high-performance computing, graphics and visualization technologies.

Goals as large as these require an extreme commitment to quality. At AMD, this begins with open, flexible and collaborative partnerships with our customers. AMD understands the importance and value in taking the time to understand the unique requirements of customers. Our solutions extend beyond the physical chip design to simplify integration into customer platforms with advanced software and support.

Our strong manufacturing execution is enabled by partnering with world-class suppliers that are carefully selected for their operational excellence. All AMD products are subjected to rigorous quality and reliability testing prior to production to ensure they meet the highest standards of regulatory compliance, quality, reliability, and safety.

We recognize that incredibly talented people are at the heart of our success. By creating a culture of performance, dedication, and continuous learning, we empower our employees to help change the lives of people who use AMD products.

For all of these reasons, AMD is the clear technology partner of choice as we continue on our path to be a leader in high-performance computing.

DR. LISA SU
AMD PRESIDENT AND CHIEF EXECUTIVE OFFICER

A handwritten signature in black ink, reading "Lisa Su".

OUR QUALITY COMMITMENT

AMD's Quality Policy is a declaration of our commitment to uphold our products to the highest standards. Our goal is to deliver world class products to our customers facilitated by collaborative and responsive partnerships.

Our commitment company-wide to quality management allows us to push the boundaries of technological innovation while maintaining world class levels of quality. AMD's Quality Management System ensures our people, processes, and systems are designed to be aligned with ISO 9001. In addition, we select manufacturing partners that are ISO 9001 certified.

OUR GUIDING PRINCIPLES INCLUDE

- ▲ Listening to the voice of the customer and ensuring their requirements are met throughout the product lifecycle from solution design, to manufacturing, to end consumer experience
- ▲ Ensuring quality criteria are met through the design process, and product designs are rigorously tested for quality and reliability to ensure longevity and robustness
- ▲ Ensuring all suppliers follow consistent manufacturing processes of high standards to deliver competitive and high-quality products
- ▲ Producing products that comply with all laws, regulatory, safety, quality and reliability standards
- ▲ Reviewing the quality management systems, documentation, and policies regularly to monitor the achievement of quality objectives and results
- ▲ Driving continuous improvement of business processes, systems, and standards
- ▲ Emphasizing the continued development of a quality mindset among employees to engage their full participation, and accountability in quality and reliability activities, and create a learning organization

Our customers have demanding requirements and trust AMD to meet and exceed their expectations to enable their success. We take that trust seriously and have made quality a cornerstone of our business values. This gives us the confidence to stand proudly behind our products.



QUALITY AT OUR CORE

